

GoodData Cloud Product Specific Terms

Last Updated: October 27th, 2022

For on-premise versions of the GoodData product (GoodData.CN) please refer [here](#).

GoodData Cloud Subscription Plans	
GoodData Cloud Trial	<p>GoodData Cloud Trial includes:</p> <ul style="list-style-type: none">• 1 month access to GoodData Cloud• Up to 10 Workspaces• Up to 10 Users• All supported Data Source Connectors• Support through GoodData Community and a Slack workspace
GoodData Cloud Professional	<p>GoodData Cloud Professional includes:</p> <ul style="list-style-type: none">• Access to GoodData Cloud• Option to purchase unlimited number of Workspaces*• Up to 100 Users in GoodData OIDC or unlimited number of Users if Company's own OIDC is used*• Selected Data Source Connectors: PostgreSQL, Vertica, Redshift, Snowflake• Custom domain (URL)• Support through GoodData Community and a Slack workspace with option to escalate
GoodData Cloud Enterprise	<p>GoodData Cloud Enterprise includes:</p> <ul style="list-style-type: none">• Access to GoodData Cloud

- Option to purchase unlimited number of Workspaces*
- Up to 100 Users in GoodData OIDC or unlimited number of Users if Company's own OIDC is used*
- All supported Data Source Connectors
- Custom domain (URL)
- Enterprise Support and Service Level Commitment

*subject to the Service technical limits as further described in the Documentation.

Product Features / Add-Ons

GoodData Cloud

GoodData Cloud is a fully managed data analytics product. It is currently available as an unpaid, time-limited trial plan and paid Professional subscription plan (“Subscription Plan”), as described above. Each Subscription Plan includes components and capabilities further described in the GoodData Documentation.

Data Source

Data Source means a logical object that represents the database or data warehouse where Company's multiple source data is stored and combined into a single schema. All GoodData Cloud plans include connectivity to data sources as specified in the table above and GoodData Documentation (each a “Data Source Connector”).

Workspace

A Workspace is an environment where Company organizes and creates its analytics. It contains information about a database, a logical data model, dashboards, insights, and measures.

OIDC Integration

GoodData Cloud allows the Company to either connect its existing OIDC provider or use OIDC offered by GoodData, to define users and user access rights to GoodData Cloud components.

GoodData Support

Support Services for GoodData Cloud are further described in the GoodData Support Policy, available at: <https://www.gooddata.com/legal/#support-policy-gooddata-cloud>.

For the current pricing of any product features, please contact us at sales@gooddata.com.

Any capitalized terms not defined herein shall have the same meaning as in the respective GoodData agreement which Company agreed to and which governs Company's use of Services.

These GoodData Cloud Product Specific Terms form a part of the agreement between Company and GoodData. GoodData reserves the right to modify, change and update these GoodData Cloud Product Specific Terms at any time, at its sole and exclusive discretion. GoodData will provide Company notice of material changes to these GoodData Cloud Product Specific Terms on the GoodData Support portal. Company's continued use of the Services after receiving such notice shall constitute Company's acceptance of any such changes to these GoodData Cloud Product Specific Terms.