

GoodData.CN Product Specific Terms

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GoodData.CN is a cloud-native data analytics product that can be deployed on-premises (AWS, MS Azure, Google Cloud) by using Kubernetes technologies. GoodData.CN is currently available as an Enterprise subscription plan for various modules (“Module(s)”) licensed for different capabilities as described below and further detailed in the GoodData Documentation. Each subscription plan comes with a license to GoodData Core technology and access to the GoodData user interface, includes embedding capabilities, an API layer, and other tools and functionality as further described in the GoodData Documentation. GoodData.CN is licensed for the Company’s internal use (“Internal Use”), for use in connection with the Company’s Data Product(s) (whether embedded or accessed through the standard GoodData web interface) (“Embedded Use”), or both, as specified in the applicable Order(s).

The GoodData Core technology, which is provided with any paid subscription, includes the following features, subject to the usage limits described here and in the Documentation:

- Frontend applications
- Multi-tenancy
- Computation engine
- Data modeling and semantic layer
- Cache and Data storage
- Developer tools (APIs, SDKs)
- Underlying platform foundations

Modules

Business Intelligence Module

The Business Intelligence Module includes a license for all Business Intelligence (“**BI**”) features described here, for either Embedded *or* Internal Use, subject to the usage limits described herein and in the Documentation.

Artificial Intelligence Module

The Artificial Intelligence Module, available for Enterprise customers, includes a license for all Artificial Intelligence (“**AI**”) features described here, for Embedded *and* Internal Use, subject to the usage limits described herein and in the Documentation.

AI Lake Module

The AI Lake Module, available for Enterprise customers, includes a license for all AI Lake (“**AL**”) features described here, for Embedded *and* Internal Use, subject to the usage limits described herein and in the Documentation. For the avoidance of doubt, “AI Lake” refers to the product previously designated as “Analytics Lake”.

GoodData.CN Subscription Plans and Modules

GoodData.CN Business Intelligence Module - Enterprise (Embedded Use)	Included: • Deployment of GoodData.CN BI with an option to embed the Service into Company's Data Service • Multitenancy (Managed Workspaces and Workspace Hierarchy) • Data Source Connectors as per GoodData Documentation • Metric Editor • Federated Data Queries • Single deployment through Kubernetes technologies • GoodData.CN Enterprise Support Services • Analytical Designer and Dashboards for all Company's Workspaces
GoodData.CN Artificial Intelligence Module - Enterprise	Included: • GoodData Memory • GoodData AI Assistant chat interface and APIs • GoodData AI Agents • GoodData AI Knowledge • GoodData infrastructure to create and monitor agents • GoodData agentic skills and MCPs
GoodData.CN AI Lake Module - Enterprise	Included: • Advanced cache customization • Data materialization and storage • FlexConnect custom connection & computation features

Product Features / Add-Ons

AI Agents

Agents comprise the GoodData AI agent interface and APIs used to interpret natural language, query data, and generate text and

visualization responses via generative AI, along with all underlying technology. It includes conversational analytics, agentic workflows, analytics skills, and programmatic access via MCP and A2A protocols. Agents may be triggered through UI interactions, API calls, or automated workflows, and may rely on large language models (LLM) obtained and managed separately by the Company or, if agreed, provided by GoodData. Sharing of customer data with LLM providers is subject to explicit opt-in by Company; some Agents might not function or functionality might be reduced if data sharing is not opted into. GoodData's agentic offering includes default agents provided by GoodData as well as custom agents built and configured by Company using GoodData's agent builder tooling. For clarity, GoodData's default AI Assistant is one of the GoodData AI Agents.

AI Queries

An AI Query is a single invocation of a GoodData AI agent triggered by a user action or automated process (whether via the interface or API). Input may take the form of natural language, a visualization identifier, or other supported input types. Each invocation that produces a new AI-generated output counts as one AI Query, including follow-up prompts, automated workflows, agent-to-agent (A2A) calls, and retries. Queries resulting in a server error and passive actions such as viewing past responses are excluded.

AI Memory

AI Memory enables the GoodData AI Agents to apply pre-defined instructions that guide terminology, tone, and analytic logic etc. Company is responsible for defining, maintaining, and reviewing AI Memory entries, including enabling or dismissing memory suggestions surfaced by GoodData AI agents. AI Memory relies on the semantic layer of the applicable workspace and supplements its definitions without overriding its logic or data access permissions. AI Memory may rely on large language models obtained and managed separately by the Company or, if agreed, provided by GoodData.

AI Knowledge

AI Knowledge enables GoodData AI agents to reason from unstructured content alongside structured semantic data, available as a composable analytics skill within agent workflows. It comprises semantic search, knowledge ingestion, and retrieval infrastructure. Company is responsible for managing and maintaining the knowledge base, including uploading content to the designated storage location. Knowledge retrieval is metered and billed separately in tiers. AI Knowledge may rely on large language models obtained and managed separately by the Company or, if agreed, provided by GoodData.

Branded Documentation

GoodData creates branded Documentation packs for subscribers to the Branded Documentation add-on with each Documentation update.

Data Source

Data Source means a logical object that represents the database or data warehouse where Company's source data is stored. All GoodData.CN Subscriptions include connectivity to the data sources as per GoodData's public documentation (each a **"Data Source Connector"**).

Workspace

A Workspace is an environment where Company organizes and creates its analytics. It contains information about a data source, a logical data model, dashboards, visualizations, metrics and additional metadata. Access to and use of Workspaces are on a subscription basis. Company shall provision at least one (1) Workspace for each of its Customers (i.e. individual Customers (domains) should be separated into individual Workspaces). Each User Data Permission Filter may be assigned to 1) unlimited Users within the Company, or 2) unlimited Users within a single Company's Customer. If Company uses User Data Permission Filters to separate its

individual Customers within one Workspace, each discrete Customer will be considered and charged as a separate Workspace. Workspaces may be purchased in minimum increments of 5.

Metric Editor

The Metric Editor is a graphical user interface tool for creating Company's own metrics to use in the Analytical Designer or through the API. The editor uses facts and attribute labels from Company's logical data model (LDM) and other metrics in Company's Workspace to help Company build MAQL expressions with valid syntax.

Federated Data Queries

Ability to federate queries from GoodData.CN analytical engine to multiple combines underlying data sources through Data Source Managers (DSM). DSM manage the operation of other Data Sources. Company can use DSMs to connect to Data Sources that GoodData does not support (such as MySQL), or Company can use them to federate information from multiple data sources in one Workspace.

GoodData Support

Support Services for GoodData.CN are further described in the GoodData Support Policy, available at: <https://www.gooddata.com/support-policy-gooddata-cn>.

For the current pricing of any product features, please contact us at sales@gooddata.com.

Any capitalized terms not defined herein shall have the same meaning as in the respective GoodData agreement which Company agreed to and which governs its use of Software.

These GoodData.CN Product Specific Terms form a part of the agreement between Company and GoodData. GoodData reserves the right to modify, change and update these GoodData.CN Product Specific Terms at any time, at its sole and exclusive discretion. GoodData will provide Company notice of material changes to these GoodData.CN Product Specific Terms on the GoodData Support portal. Company's continued use of the Software after receiving such notice shall constitute Company's acceptance of any such changes to these GoodData.CN Product Specific Terms.